

# Catalog of our solutions

A large panel of efficient solutions to connect your brand to your clients.

### Points Plus Punten S.A./N.V.

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Any question ? E-mail us at mmd@delhaize.be





# PACKS & PROGRAMS

• OMNICHANNEL







# PACKS & PROGRAMS

#### OMNICHANNEL



## Cashback Program

Generate a first trial without value destruction. '100% Cash Back' or 'Try our new product for only 1€'.

Included in the Program:

- Cashback via online (2 weeks): Fixed price for 3.500 refunds
- 1 OTA Pressure (2 weeks)
- 1 Mass Insert e-mail (800.000 contacts)
- 1 Stopper Small NFC (SM banner)
- Post action: stimulare rebuy via e-coupon (drive to store)
- Post-reporting



#### Sustainable Pack

How to be sustainable in your communication? In order to meet your needs, we have developed a Sustainable pack!



#### Ad'vice

Do you want to know the opinion of your consumers ?

Via survey to

- Launch new product
- Consumer satisfaction
- Choose a flavor
- Measure the perception of your campaign (before or after launch)
- .

#### What's In

- Mini website (2weeks)
- Dedicated e-mail (max 100.000 contacts)
- Option: Extended Reach Pack 2 weeks (+ 6.000€)



#### E-shopper Pack

Target Online Shoppers to maximize your success on Delhaize.be



# Promo Pack



### **Gamification Program**

Engage, educate and convert your shopper through a fun experience!

Included in this Program:

- Online game (2 weeks)
- 1 OTA Pressure (2 weeks)
- 1 dedicated e-mail (100.000 contacts)
- 1 insert email (800.000 contacts)
- Post-action: stimulate rebuy via e-coupon
- Post-reporting
- Option: Instore Stopper NFC (budget on demand)
- Option: Extended Reach Pack (+ 6.000 €)



#### Innovation Pack

You have a new product to launch or a fantastic innovation, but you don't know how to make it successful? At MMD, we realize that such a key moment needs extra visibility. Our innovation pack can help your product to take off quickly!



## 360° Approach

When to use a 360° Campaign?

- Market a New Product
- Building Brand Image
- Highlight a Promotion
- Rebranding Startegy



#### **Nutriscore Pack**

The Nutri-Score label is helping consumers make nutritious choices when filling their shopping baskets





Encourage impulse buys by highlighting your promotion



**OBJECTIVES** 

CONVERSION

PENETRATION



# Cashback Program



Generate a first trial without value destruction. '100% Cash Back' or 'Try our new product for only  $1 \in$ '.

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- 1 Stopper Small NFC (SM banner)
- Post action: stimulare rebuy via e-coupon (drive to store)
- Post-reporting

#### Duration

2 weeks

# Media Booking

8 weeks

#### Nice to know

- Look & feel of your brand
- Setup price + admin fee per participant

# Post reporting

If applicable:

- KPI 1: Reach category
- KPI 2: Penetration promoted product/range
- KPI 3: % New Buyers of promoted product/range
- KPI 4: Category turnover evolution
- KPI 5: Promoted product / Range turnover evolution

# Participants online

















# Gamification Program



Engage, educate and convert your shopper through a fun experience!

Included in this Program:

- Online game (2 weeks)
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- 1 dedicated e-mail (100.000 contacts)
- 1 insert email (800.000 contacts)
- Post-action: stimulate rebuy via e-coupon
- Post-reporting
- Option: Instore Stopper NFC (budget on demand)
- Option: Extended Reach Pack (+ 6.000 €)

### Duration

2 weeks

#### Media Booking

10 weeks

#### Nice to know

Recruit: Games help you generate leads you can contact afterwards for other purposes (f.e. follow up, sending of a coupon, content)

- 50 various games (memo, quiz, catcher game, shot goals, etc.)
- Micro-site fully dedicated to your brand with your own look&feel
- Recruit: Games help you genarating leads and qualify your DB
- Engage : Average of 3-4 minutes of engagement with your brand
- High Virality

# Post reporting

If applicable:

- KPI 1: Reach category
- KPI 2: Penetration promoted product/range
- KPI 3: % New Buyers of promoted product/range
- KPI 4: Category turnover evolution
- KPI 5: Promoted product / Range turnover evolution

# Participants online

#### Sample pictures









Bonjour Joris

Que ce soit pour rendre vos boissons chaudes encore plus réconfortantes, pour préparer de délicieux desserts ou pour donner plu de goût à un plat : le sucre est indispensable. Voilà pourquoi nous avon une pouvelle variété dans notre assortiment!

Sucres de Tirlemont lance le Sucre de Betterave Bio. Il est non seulemes meilleur pour vous, mais aussi pour la planète. Et il est **unique en** Belgique I Un vrai délice. Alors, qu'attendez-vous pour vous en propuest.

recevirez en ettet 2 coupons après votre première participation à notre petit l'feu du succe<sup>2</sup> I le première vous donne droit à 0,500 de réduction à l'achat d'un paquet de Sucre de Betterave Bio de 500 g. Et le second à 0,500 de réduction à l'achat d'un Moullin à Sucre Impalpable de 250 g.

# BRAND AWARENESS ENGAGEMENT / CONSIDERATION EDUCATION

CONVERSION



# Sustainable Pack



How to be sustainable in your communication? In order to meet your needs, we have developed a Sustainable pack!

# Duration 8 weeks Media Booking 6 weeks Nice to know

# **OBJECTIVES**

CONVERSION	
BRAND AWARENESS	
CHANGE PERCEPTION	

• OTA PRESSURE - 2 WEEKS

TARGET THE SHOPPERS
WITH THE HIGHEST
PURCHASE INTENTION
VIA DELHAIZE ONLINE
DATA THROUGHOUT THE
BUYING JOURNEY

• DIGITAL SIGNAGE ENTRANCE SM/AD - 1 WEEK



# 45 SCREENS – 45 POS (NATIONAL COVERAGE)

DIGITAL SIGNAGE
 CHECK OUT SM - 1
 WEEK

177 SCREENS - 63 POS

• RADIO INSTORE – 1 WEEK

REACH: 3.000.000 CONTACTS

• DEDICATED E-MAIL – 1 SENDING



E-MAIL DEDICATED OF **ONLY ONE ADVERTISER** SENT TO YOUR SPECIFIC **TARGET** REACH: 50.000 **CONTACTS** 

# ! RULES!

# **USED FOR 1 BRAND**

# **ALL TOOLS MUST BE** USED OVER A PERIOD OF 8 WEEKS









# Innovation Pack



You have a new product to launch or a fantastic innovation, but you don't know how to make it successful? At MMD, we realize that such a key moment needs extra visibility. Our innovation pack can help your product to take off quickly!

# Duration 8 weeks Media Booking 6 weeks Nice to know

# **OBJECTIVES**

BRAND AWARENESS	
INSPIRATION	
ENGAGEMENT / CONSIDERATION	

• OTA PRESSURE - 2 WEEKS

TARGET THE SHOPPERS
WITH THE HIGHEST
PURCHASE INTENTION
VIA DELHAIZE ONLINE
DATA THROUGHOUT THE
BUYING JOURNEY

• PUSH PRODUCT FOR FREE COLLECT - 1 WEEK



# FREE PREPARATION COST FOR THE CONSUMER BY BUYING YOUR PRODUCT

DIGITAL SIGNAGE
 ENTRANCE SM - 1
 WEEK

45 SCREENS – 45 POS (NATIONAL COVERAGE)

• RADIO INSTORE – 1 WEEK

REACH: 3.000.000 CONTACTS

• STOPPER SMALL SM + AD - 4 WEEKS



# DRIVE EXTRA TRAFFIC TO THE SHELF AND HIGHLIGHT A PRODUCT RANGE

• SEGMENTED INSERT E-MAIL - 1 SENDING

> REACH: 150.000 CONTACTS

> > ! RULES!

**USED FOR 1 BRAND** 

ALL TOOLS MUST BE
USED OVER A PERIOD OF
8 WEEKS













# Ad'vice



Do you want to know the opinion of your consumers?

Via survey to

- Launch new product
- Consumer satisfaction
- Choose a flavor
- Measure the perception of your campaign (before or after launch)
- ...

#### What's In

- Mini website (2weeks)
- Dedicated e-mail (max 100.000 contacts)
- Option: Extended Reach Pack 2 weeks (+ 6.000€)

#### Duration

2 weeks

## Media Booking

10 weeks

### Nice to know

- Different Q&A formats (click on an image, checkboxes, text fields, dropdown lists, etc.)
- Anonymous participation
- Illustrate questions with media (video, pictures, cartoon, ...)
- Unlimited number of questions
- Fully customisable

#### Post reporting

Anonymous survey results

# Sample pictures









# **OBJECTIVES**

ENGAGEMENT / CONSIDERATION

BRAND POSITIONNING

CHANGE PERCEPTION



# 360° Approach



**PACKS & PROGRAMS** 

Omnichannel

360° Approach

When to use a 360° Campaign?

- Market a New Product
- Building Brand Image
- Highlight a Promotion
- Rebranding Startegy

#### Duration

4 weeks

## Media Booking

6 weeks

#### Nice to know

• OTA Pressure - 2 weeks

Target the shoppers with the highest purchase intention via Delhaize online data throughout the buying journey

• Stopper in shelf SM + AD - 4 weeks

Drive extra traffic to the shelf and highlight a product range

• Segmented insert email (1 sending)

Predifined segmented group based on the categories 100.000 contacts

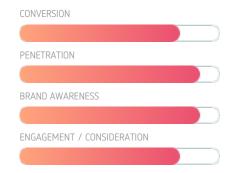
# Sample pictures







# **OBJECTIVES**





# E-shopper Pack



Target Online Shoppers to maximize your success on Delhaize.be

#### Duration

6 weeks

#### Media Booking

8 weeks

#### Nice to know

Included in this pack

• OTA Premium - 2 weeks

TARGET THE SHOPPERS
WITH THE HIGHEST
PURCHASE INTENTION
VIA DELHAIZE ONLINE
DATA THROUGHOUT THE
BUYING JOURNEY

• Push product for free delivery – 1 week

# FREE DELIVERY COST FOR THE CONSUMER BY BUYING YOUR PRODUCT

• ZigZagʻvertising — 4 weeks

THE ZIGZAGVERTISING WILL BE ADDED TO EACH ONLINE ORDER.



DELHAIZE E-COM
CUSTOMERS WILL HAVE
EXCLUSIVE ACCESS TO
ADVANTAGES, DISCOUNT
VOUCHERS AND SERVICES
FROM YOUR BRAND!

Rules

# **USED FOR 1 BRAND**

# ALL TOOLS MUST BE USED OVER A PERIOD OF 6 WEEKS











# Nutriscore Pack



The Nutri-Score label is helping consumers make nutritious choices when filling their shopping baskets

#### Duration

6 weeks

#### Media Booking

6 weeks

#### Nice to know

What's included?

• Stopper small SM+AD - 4 weeks

# **OBJECTIVES**

BRAND POSITIONNING

CHANGE PERCEPTION

# COMMUNICATION PERPENDICULAR TO THE SHELF – 40X12 CM

• Segmented insert e-mail – 1 sending

# PREDIFINED SEGMENTED GROUP BASED ON THE CATEGORIES 100.000 CONTACTS

• Sponsored products – 4 weeks

OPTIMIZE THE POSITION
OF YOUR PRODUCTS ON
E-SHOP DELHAIZE
WITHIN ITS CATEGORY —
2 PRODUCTS

! Rules !



# **USED FOR 1 BRAND**

# ALL TOOLS MUST BE USED OVER A PERIOD OF 6 WEEKS











# Promo Pack



Encourage impulse buys by highlighting your promotion

Duration

1 week

Media Booking

6 weeks

Nice to know

What's included?

• Digital Signage Entrance

45 POS - SOT: 20%

• Radio Instore

128 POS - REACH: 3.000.000

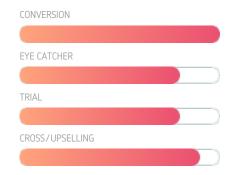
• Segmented Insert e-mail

**200.000 CONTACTS** 

PREDIFINED SEGMENTED
GROUP BASED ON THE
CATEGORIES

Sample pictures

# **OBJECTIVES**













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